

# Learning to Work

Bringing opportunity to young people

## Online Safety Policy Statement 2020

This policy statement should be read alongside the Learning to Work (South East) Ltd Policies and Procedures on child protection and safeguarding.

### The purpose of this policy statement

**Learning to Work (South East) Ltd** works with schools and young people on a wide variety of activities. Activities that are delivered online include:

- 1-2-1 Careers Guidance interviews via live video link
- 1-2-1 Work Experience interviews
- Virtual Work Experience programmes
- Remote Support programmes
- Work Ready activities delivered via live webinars with local business volunteers

The purpose of this policy statement is to:

- ensure the safety and wellbeing of children and young people is paramount when adults, young people or children are using the internet, social media or mobile devices
- provide staff and volunteers with the overarching principles that guide our approach to online safety
- ensure that, as an organisation, we operate in line with our values and within the law in terms of how we use online devices.

The policy statement applies to all staff, volunteers, children and young people and anyone involved in Learning to Work's activities.

### Legal framework

This policy has been drawn up on the basis of legislation, policy and guidance that seeks to protect children in England.

### We believe that:

- children and young people should never experience abuse of any kind
- children should be able to use the internet for education and personal development, but safeguards need to be in place to ensure they are kept safe at all times.

### We recognise that:

- the online world provides everyone with many opportunities; however it can also present risks and challenges
- we have a duty to ensure that all children, young people and adults involved in our organisation are protected from potential harm online
- we have a responsibility to help keep children and young people safe online, whether or not they are using Learning to Work's network and devices
- all children, regardless of age, disability, gender reassignment, race, religion or belief, sex or sexual orientation, have the right to equal protection from all types of harm or abuse
- working in partnership with children, young people, their parents, carers and other agencies is essential in promoting young people's welfare and in helping young people to be responsible in their approach to online safety.

**We seek to keep children and young people safe by:**

- appointing an online safety coordinator
- providing clear and specific directions to staff and volunteers on how to behave online through our Safeguarding and Child Protection Policies and Procedures
- ensuring that a member of school staff (as well as member of the Learning to Work team) participates in all online activities that are provided for young people, who are at home or in school
- supporting and encouraging the young people using our service to use the internet, social media and mobile phones in a way that keeps them safe and shows respect for others
- supporting and encouraging parents and carers to do what they can to keep their children safe online
- developing clear and robust procedures to enable us to respond appropriately to any incidents of inappropriate online behaviour, whether by an adult or a child/young person
- reviewing and updating the security of our information systems regularly
- ensuring that usernames, logins, email accounts and passwords are used effectively
- ensuring personal information about the adults and children who are involved in our organisation is held securely and shared only as appropriate
- ensuring that images of children, young people and families are used only after their written permission has been obtained, and only for the purpose for which consent has been given
- providing supervision, support and training for staff about online safety
- examining and risk assessing any social media platforms and new technologies before they are used within the organisation.

**If online abuse occurs, we will respond to it by:**

- having clear and robust safeguarding procedures in place for responding to abuse (including online abuse)
- providing support and training for all staff on dealing with all forms of abuse, including bullying/cyberbullying, emotional abuse, sexting, sexual abuse and sexual exploitation
- making sure our response takes the needs of the person experiencing abuse, any bystanders and our organisation as a whole into account
- reviewing the plan developed to address online abuse at regular intervals, in order to ensure that any problems have been resolved in the long term.

We are committed to reviewing our policy and good practice annually.

This policy was last reviewed on 30<sup>th</sup> June 2020.

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